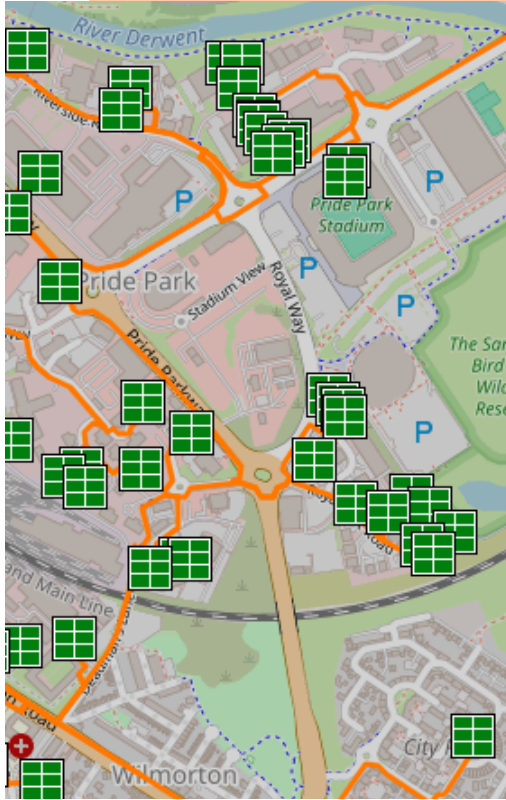


# How Gigalight Operate.

## Pride Park

Business park with customer connections layer



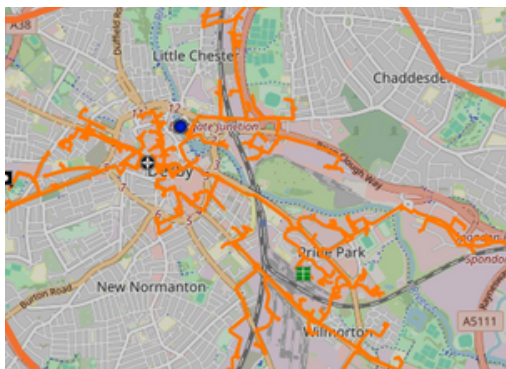
Gigalight is a full-service telecoms and connectivity provider, specialising in the delivery of robust, high-speed full-fibre infrastructure and communications solutions for offices and commercial sites across the UK.

We've worked hard to put measures in place to ensure a rapid turnaround, from first enquiry to full installation, our streamlined in-house process ensures businesses are connected quickly, without unnecessary delays. Our ability to act fast, while maintaining quality and reliability, sets us apart in an industry often slowed down by inefficient systems and third-party dependencies.

We offer nationwide installation through our in-house teams, managing every stage of delivery, from initial planning and civil works to cable pulling, splicing, and final connection. Because we carry out all civils work ourselves, we maintain full control over quality, timelines, and costs.

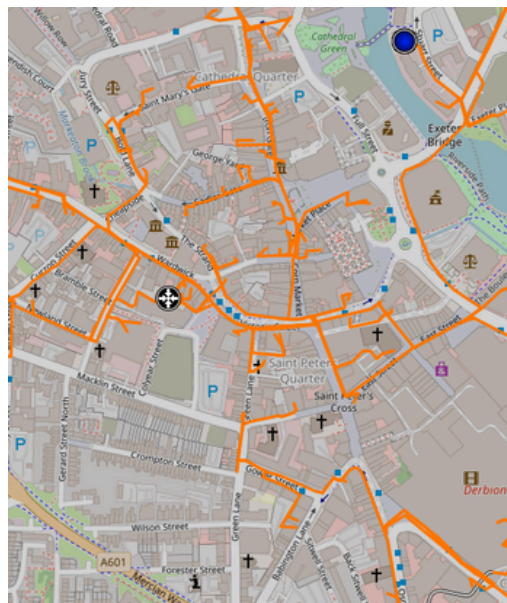
Beyond infrastructure, we supply everything you need to stay connected - from business phones, SIM cards and tablets to routers, switches, and other essential hardware. Whether you're a single-site office or a multi-location enterprise, we offer symmetrical gigabit-speed services, dedicated leased lines up to 10Gbps, and scalable mobile and telephony solutions.

What sets us apart is our personal, hands-on service. When support is needed, there's no live chat or outsourced call centre, clients speak directly to our expert team, 24/7. We pride ourselves on being cost-competitive, transparent, and easy to work with, delivering dependable, high-performance connectivity that helps businesses stay agile in an online world.



## Derby city build

Infrastructure map



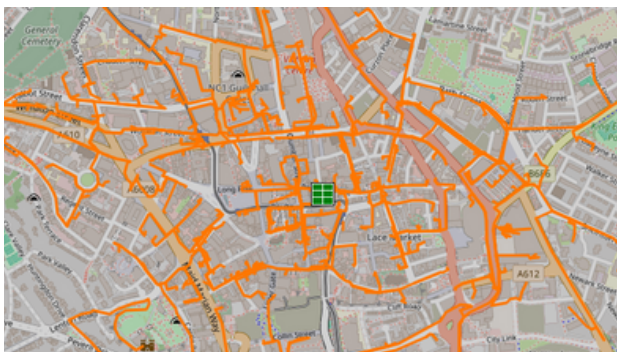
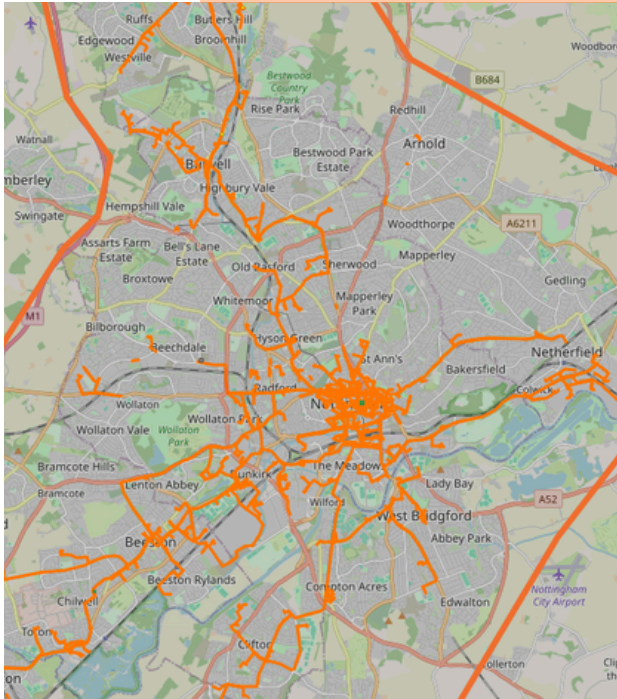
## City centre

Detailed infrastructure map of our network build in the centre of Derby

# Service & Solution Driven.

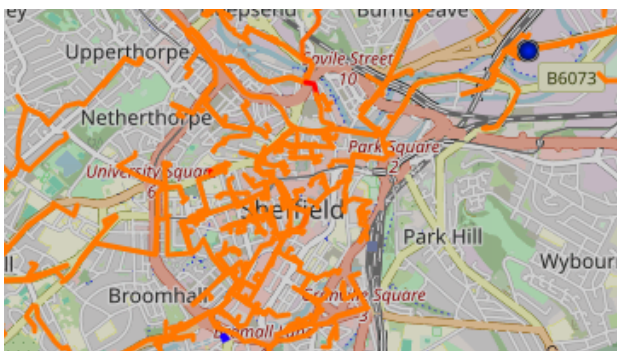
## Nottingham Build

Infrastructure map of the city build we were commissioned in Nottingham.



## City centre

Detailed infrastructure map of our network build in the centre of Nottingham.



## Sheffield Build

A snippet from the central region of our Sheffield project

Since beginning operations we've been committed to delivering robust, future-proof fibre infrastructure that meets the demands of modern cities.

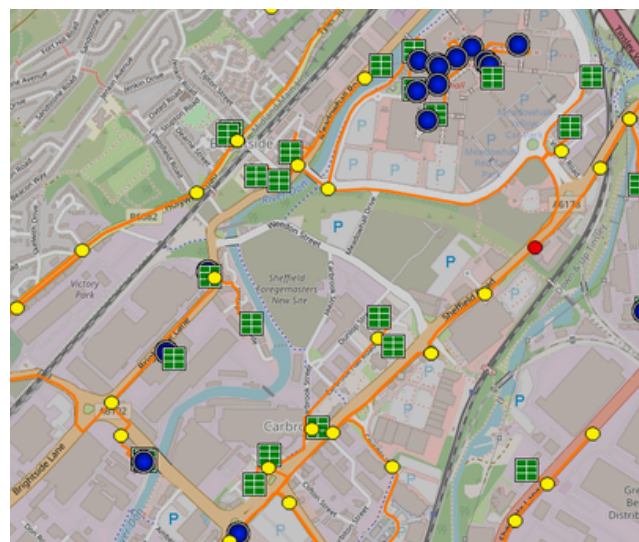
We've successfully completed full fibre network builds that span entire cities, including Derby, Nottingham, Burton, and Sheffield and more, and our footprint continues to grow, with numerous new deployments currently in both the planning and construction phases, the images of maps around the edges show some of the city spanning networks we have built to help thousands of businesses get online.

What sets us apart is not just the scale of our builds, but our determination to overcome challenges where others may walk away. We understand that not every project is straightforward, and we don't rely solely on automated algorithms or default routes to make decisions. Instead, we take a hands-on, solutions-focused approach to network delivery.

When others deem a route unviable or too complex, we make one. Our teams analyse infrastructure maps, exploring every possible pathway to establish a connection. Whether that means rerouting along the opposite side of the road, navigating through existing ducts or putting a new one in place or using a hybrid of overhead and underground cabling to bypass obstacles, we do what it takes to deliver. Our commitment is to find a way, even in the most technically constrained environments.

Our customer-first philosophy extends beyond installation. We understand the importance of network reliability and fast response times when things go wrong. That's why our connections can include an optional 24/7 rapid-response breakdown cover. In the unlikely event of a cable fault or break, connections can include a six-hour fix time from the moment the issue is reported, minimising downtime and keeping you connected.

By combining technical expertise, flexible strategies, and a drive to solve problems, we deliver not just fibre networks, but dependable partnerships. Whether you're a business, local authority, or property developer, we're here to build solutions that work, even when the job is anything but simple.



## Sheffield Build

An area outside the centre including connections in Meadowhall and the English Institute of Sport